Office Use Only:
Plan: __ UNL __ 10H
Payment: $_____ Check#: _____
Date: _____

ACCOUNT SET-UP CONFIRMATION AND POLICIES

Welcome to netmds.com!

Thank you for choosing netmds.com as your Internet Service Provider. We hope that you enjoy your Internet experience and if you have any questions feel free to contact us.

ALWAYS TYPE YOUR LOGIN AND PASSWORD IN lowercase LETTERS!

Account Name: _____

Login Name: _____ Password: _____

E-Mail Address: _____ @netmds.com ❑ Snail Mail Bill ❑ E-Mail Bill

Mailing Address: _____

City / Zip Code: _____ Phone: _____

Account Type: ❑ Billing ❑ Credit Card Draft Referral: _____

By using our service you agree to all our acceptable use policies. We can provide you with a copy now or you can view it at our website www.netmds.com. All future correspondence from netmds.com will be sent via e-mail. Please check your e-mail regularly for important information about your netmds.com account.

All accounts are billed in advance. Any account more than 14 days past due will be canceled. Reactivation of your account requires full payment on any outstanding balance, a $10 reactivation fee, plus pre-payment for your next month of service. Dial-up accounts cancelled within the first 30 days will receive a refund less $10 processing fee. Pro-rated refunds will be given for accounts paid in advance and cancelled after the first 30 days, but may be assessed a $10 processing fee.

MAIL PAYMENTS TO:
Net Doctors ~ PO Box 2158 ~ Seneca, SC 29679

For **TECH SUPPORT** call 864-882-1650 or send e-mail to **techsupport@netmds.com**
Tech support is available Monday – Friday 10am – 6pm with response times generally within 2 hours.
You get $10 for each person your refer to us and they sign up for at least 1 month.

The Net Doctors…Let the Doctors take care of your computer needs.
864-882-1650 www.netmds.com

NETMDS.COM DIAL-UP SETTINGS

Some of these settings may *not* be necessary to make your particular software connect to **netmds.com**. You only need to use those settings called for by your software.

ADDITIONAL INFORMATION

Domain Name	**netmds.com**	
Your E-mail Address	"login name"@netmds.com	
Additional E-mail's	See instructions below*	
Your IP Address	Assigned by our server each time you login	
Domain Name Servers	**Primary**: 12.13.175.3	**Secondary**: 12.13.175.4
Gateway Address	12.13.175.1	
Local Access Number	**864-482-9797 Seneca**	**864-882-9797 Seneca**
	864-328-9797 Anderson	**864-481-9797 Six Mile**
	864-331-9797 Greenville	**864-327-9797 Spartanburg**
	864-343-9797 Easley	**864-334-9797 Greer**
	864-319-9797 Union	
Outgoing Mail Server	**smtp.netmds.com**	
Incoming Mail Server	**pop.netmds.com**	
NNTP Server	**news.netmds.com**	
FTP	*ftp.netmds.com*	
WINS	Not used.	

If your software requires settings not listed here, or if you are having problems configuring your software, please call Technical Support at 864-882-1650.

You can check your netmds.com e-mail from any computer in the world that has Internet access. Just go to *http://www.netmds.com* (our website) and click on the logo that looks like this…

Once you click on the logo just enter in your user name and password to check your e-mail.

***Additional E-mail Addresses**:

Call us to add e-mail accounts to your system. We will add them and then help you set them up on your computer.

Setup instructions for Internet Explorer

Using Windows 98 and Me

Step 1: Getting Started

1. Go to **Start**
2. Choose **Programs**
3. Choose **Accessories**
4. Choose **Internet Tools or Communications**
5. Choose **Internet Connection Wizard**

   If Internet Connection Wizard is not located in Internet Tools or Communications, choose Programs then look in Internet Explorer.

This opens the Internet Connection Wizard

Step 2: Setting up Internet Explorer

1. Welcome to Internet Connection Wizard
2. Set Up Options –

- Choose **I want to setup my Internet connection Manually**
- **Next**

3. How do you connect to the Internet? -

- Choose **I connect through a phone line and a modem**
- **Next**

4. Type the phone number you dial to connect to your ISP

- Type (area code) **864**
- Type (telephone number) **482-9797** (Or see page 2 for more dialup Numbers)
- Choose **United States of America** for the Country/Region
- **Uncheck** use Country Code and Dialing properties
- **Next**

5. User name and password

- Type **Login name (_____)**
- Type **Password (_____)**
- **Next**

6. Connection Name

- Type **Net Doctors**
- **Next**

Continued

7. Do you want to set up an Internet mail account now?
- Choose **Yes**
- **Next**

8. If asked:
- Choose **Create a new Internet mail account**
- **Next**

9. Display name –
- Type **Your name**
- **Next**

10. E-mail address
- Choose **I already have an e-mail address that I'd like to use**
- Type **Your e-mail address (**_____@netmds.com)
- **Next**

11. E-mail server names
- Incoming mail (POP3) server
- Type **pop.netmds.com**
- Outgoing mail (SMTP) server
- Type **smtp.netmds.com**
- **Next**

12. Internet mail logon
- Account name
- Type **Login name (_____)**
- Password
- Type **Password (_____)**
- **Check** box to remember password
- **Next**

13. To connect to the Internet immediately, check the box
- Otherwise, uncheck box
- **FINISHED**

Step 3: Getting on the Internet

1. Double click on the **Internet Explorer Icon** on desktop – this opens **Connect to**
    - Verify that all information is entered correctly (username and password)
    - Click the **Connect** button

Congratulations!!!!! You are now on the Internet using Internet Explorer.